

# Itil Question And Answers

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January 12 2013 A solid understanding of ITIL can be important for virtually everyone in your IT organization including the CIO IT directors and managers architects project managers and support staff

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November 8th, 2018 - Answer A technical support representative is a person who provides answers to questions from customers regarding use and trouble shooting of equipment usually over the phone It can either be for hardware software use or application of different pieces of equipment from home appliances to commercial equipment to industrial machinery

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